



Retrieving Past Date Booking File and Booking File History - Display & Read History



ITQLTG03/090921

Retrieving Past Date Booking File

Answer ID KB0012429

What is Past Date Quick (Booking File)?

Past Date Quicks (PDQs) are PNRs, which have been purged from the system. A PNR is purged 24 hours after the last date of the segment, whether that segment was cancelled or flown.

Points to Note:

- ◆ Booking Files become past date, 24 hours after their last travel date and can only be retrieved up to 13 months after their last travel date. This is applicable to all PNRs regardless of status (passive or active).
- ◆ It is not possible to retrieve a Booking File beyond 13 months.
- ◆ PNRs will remain in queue for 7 days and will purge out of the queue programmatically after 7 days.
- ◆ Very large PNRs (greater than 28K of data) may only be returned via 24-hour retrieval. A message is displayed to the user indicating that the record was too large for immediate retrieval and is being queued for 24 hour retrieval
- ◆ Past Dated PNRs are to be retrieved **ONLY** for information purpose & **NOT to be rebooked again.**

How to retrieve a past date Booking File?

Step 1. Request a past date Booking File by PNR or Travel date and Passenger name
>PQ/R-N66TKG (1G PNR)

>PQ/R-N66TKG PNR retrieve by the 1G Ref

Step 2. Confirm the Past Date request by entering the word CONFIRM at the end of the line after * mark
>PQ/R-N66TKG/* CONFIRM

DATA MUST ONLY BE ACCESSED FOR BILLING DISPUTE REASONS
 APPEND 'CONFIRM' TO CONTINUE
>PQ/R-N66TKG/*CONFIRM ←

Step 3. From the PDQ list, click the desired Booking File to retrieve the record

```

QUEUE REQUESTED: 79G2/1*CPD
79G2-
71GO 01CHANG/CHAOCHUNMR AIR 09JUN16 >PQ/R-N66TKG47EF
>
Response :
PDQ BOOKING FILE QUEUED FOR 24 HR RETRIEVAL
>
  
```

Click on the 1G PNR ↓

Step 4. When the Booking File is available, retrieve it by entering Q/1*CPD in the Terminal Window.

Optional Entries to retrieve the Past Data PNR - H/PQ

Format	Description
PQ/24JAN21-SHARP/RICHARD	Retrieve BF by departure date and name
PQ/01JAN21-31JAN21-PALIN	Retrieval by date range (max. 31 days), own branch
PQ/HTL/15JAN21-ALLEN	Retrieve BF by hotel or Room Master segment
PQ/CAR/15JAN21-JOYCE	Retrieve BF by Car or Car Master segment
PQ/AIR/10DEC20-MORRE/O	Retrieve BF by Air segment

Booking File History - Display and Read History

Answer ID KB0027083

Booking File History

Booking File History is the programmatic recording of the events taking place during the “life” of a Booking File in a GDS.

The history of a Booking File contains a record of the initial Booking File creation as well as all modifications (manual and programmatic) that were made since the creation. This record includes schedule changes, queuing actions and other generated messages.

Creation and development of history is accomplished programmatically within the processor. It cannot be created manually, erased or replaced. After a transaction is complete, (End Transact) new history data is written to the Booking File.

The first five lines of the history show the details of the original creation of the Booking File.

```
***** HISTORY      Z9X2L4 *****
** ONLY ACTIVE PRODUCTS EXIST **
** ORIGINAL CREATOR **
RCVD-PSGR/0048812
CRDT- LON AG 81 0826Z/06JUL
```

The subsequent lines show the most recent changes. After each transaction is displayed in the history there is a credit line (CRDT), showing which agency or vendor made the change, the sine-on code used and the date and time (in GMT) that the change took place. The Received Field (RCVD) is automatically stored. Relevant data appears above the CRDT line.

Booking File history does not contain:

- ◆ ARNK segments
- ◆ Added phone fields (only changed or deleted phones)
- ◆ Original Booking File elements if never changed

When a Booking File is split or divided from another, the split Booking File will not carry any of the past history. The only history element retained for this new Booking File is the original RCVD name, Date, agent and duty sign are all from the split and divide transaction.

Flights that arrive at their destination the day after departure, will be moved to the inactive (NON - Active Products) section of history based on only the departure date.

```
*****          HISTORY      M89JPL          *****
** NON-ACTIVE PRODUCTS **
1 EK 649 K 24APR CMBDXB HK1   315   600  0*
2 EK  97 K 24APR DXBFCO HK1   910  1325  0*
** ORIGINAL CREATOR **
RCVD-MJ/0850021
CRDT- QSB              AG MJ              1118Z/20APR
```

Itinerary History

Format	Description
*H	Display entire history of booking file
*HI	Display all Itinerary history
*HIA	Display Air itinerary only
*HIC	Display Car itinerary only
*HIH	Display Hotel itinerary only
*HIN	Display Non-air history only
*HIS	Display Surface segments only
*HIT	Display Tour segments only
*HIX	Display Air Taxi segments only
*HVL	Display Vendor Locator History

Booking File Function History

Format	Description
*HQT	Display history of Queue Trail

Customer Data History

Format	Description
*HAD	Display Written Address field history
*HCD	Display all Customer Data fields history
*HF	Display Form of Payment field history
*HFF	Display Filed Fare field history
*HMM	Display Mileage Membership history
*HN	Display Name field history
*HNP	Display Notepad history (when optional historical indicator was used)
*HP	Display Phone field history
*HRB	Display Review Booking File field history
*HRI	Display Associated/Unassociated Remarks field history
*HRQ	Display Enhance Booking File Servicing field history
*HSD	Display Seat Data field history
*HSI	Display Service Information (including Mileage Membership) field history
*HSO	Display OSI field history (including Mileage Membership)
*HSR	Display SSR field history
*HTD	Display Ticketing Data field history
*HTE	Display e-ticketing data
*HTI	Display current and historical TINS data
*HVR	Display Vendor Remarks field history

Booking File History Codes

Answer ID KB0025265 - H/HIST

Itinerary History

Code	Explanation
AS	Added segment
AVL	Added vendor locator
XVL	Cancelled vendor locator
CF	Added confirmation number (cars and hotels)
CS	Changed car/hotel optional data
HS	Original segment (on Booking File creation only)
SC	Changed segment status
VLR	Vendor locator reference
XS	Cancelled segment

Booking File Function History

Code	Explanation
APQ	Enhanced Booking File Service request added to pseudo city queue
AQ	Added to queue trail
DN	Divided Name
XQ	Booking File removed from Queue

Customer Data History

Code	Explanation
AA	Added Related Address
AB	Added Purchaser field
AC	Added Action field
ACD	Added Abonnement Card details
ACI	Added Customer ID field (Selective Access)
AES	Added Estimated Total for hotel accommodation or for car hire
AFB	Added Manual Fare quote
AFQ	Added Fare Quote field
AI	Added Special Remarks
AG	Added SSR
AM	Added Mileage membership
AMC	Added Mileage membership cross accrual
AMT	Added Mail to
AN	Added Name

Code	Explanation
AO	Added OSI (including mileage membership)
AOB	Added carrier fees
AP	Added TOD MCO number
AQP	Added to programmatic queue placement
AQT	Added to current TAU placement
AR	Added routing field
ARQ	Added enhanced booking file request
AT	Actual ticketing, ticket issue entry
AVI	Added incoming Vendor Remark
AVO	Added outgoing Vendor Remark
AW	Added Written Address
CG	Changed SSR
CO	Changed OSI
DA	Data Added
DM	Data Modified
DRQ	Deleted Enhance Booking File Servicing field
DR	Reinstated Client file
DVI	Deleted incoming Vendor Remark
DVO	Deleted outgoing Vendor Remark
DU	Dynamic Update request
DX	Data deleted - Can identify cancellation of a marriage logic association
FP	Changed or deleted FOP
HS	Original segment status
HSD	Denotes flights where historical seat data exists
HSI	History of Service Information
IG	Service info via incoming teletype
OG	Service info via outgoing teletype

Code	Explanation
SA	Added seat preceded by HSD
SC	Changed Seat Data (preceded by HSD)
SX	Deleted Seat Data (preceded by HSD)
XA	Deleted related address
XC	Changed action field
XCD	Cancel Abonnement card details
XI	Change fare field
XM	Cancel mileage membership
XMC	Cancel mileage membership cross accrual
XR	Changed routing
XCI	Changed Customer ID field (Selective Access)
XES	Deleted Estimated Total for hotel accommodation or for car hire
XFB	Cancelled Manual Fare field
XFQ	Cancelled Fare Quote field
XG	Deleted or cancelled SSR
XK	Replaced TINS field (see Document Production)
XN	Changed or deleted Name
XNP	Cancelled (historical) notepad
XO	Changed or deleted OSI
XP	Changed or deleted Phone
XRB	Cancelled Review Booking File field
XRQ	Cancelled Enhanced Booking File Servicing field
XT	Changed or deleted ticket arrangement field
XW	Changed/deleted written address field or subfield